

## **Customer Advisory**

**24hour Prior notice for unstuffing request (June 08, 2020)**

Dear Valued Customer,

We present to you our compliments.

We like to remind you officially of the required 24hour prior notice to our CFS warehouse through OSS (One Stop Shop) if you wish to request for unstuffing of containers at our CFS warehouse.

Due to the sensitivity of the unstuffing process and safety of the customer and the cargo, the unstuffing of containers take up time and require proactive planning.

Based on the above we advise all customers to please continue to follow the 24hour request procedure for unstuffing containers.

We will also like to use this medium to remind you that we do not handle hanging vehicles at the CFS.

All Customer Advisories are published on <https://www.apmterminals.com/monrovia>

### **Contacts**

Should you have any concern and/or queries, please contact:

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